

OFFICIAL FILE  
ILLINOIS COMMERCE COMMISSION

FORMAL COMPLAINT

Illinois Commerce Commission  
527 E. Capitol Avenue  
Springfield, Illinois 62701

For Commission Use Only:

Case:

05-2045

ORIGINAL

Regarding a complaint by (Person making the complaint): Lively Electric, Inc.

Against (Utility name): Ameren CIPS

As to (Reason for complaint) Ameren is charging for repairs to underground cable that  
they had installed at sub-standard depth.

in Taylorville Illinois.

TO THE ILLINOIS COMMERCE COMMISSION, SPRINGFIELD, ILLINOIS:

My mailing address is 202 W. Park St., Taylorville, IL. 62568

The service address that I am complaining about is Grace Baptist Church  
900 W. Northern Ave., Taylorville, IL. 62568

My home telephone is [ 217 ] 824-2851

Between 8:30 A.M. and 5:00 P.M. weekdays, I can be reached at [ 217 ] 824-8522

(Full name of utility company) Union Electric/Ameren CIPS (respondent) is a public utility and is subject  
to the provisions of the Illinois Public Utilities Act.

In the space below, list the specific section of the law, Commission rule(s), or utility tariffs that you think is involved with your complaint.

(1) 83 Ill. Adm. Code 305.20 Section 305.20 (b) (4)

(2) Section 35 of the National Electrical Safety Code - Rule 352D

Burial Depths.

Have you contacted the Consumer Services Division of the Illinois Commerce Commission about your complaint?

☒ Yes ☐ No

Has your complaint filed with that office been closed?

☒ Yes ☐ No

Please state your complaint briefly. Number each of the paragraphs. Please include time period and dollar amounts involved with your complaint. Use an extra sheet of paper if needed.

1. Ameren CIPS is unduely & excessively charging Lively Electric for damage to under ground high voltage cables, that they had installed at an improper sub-standard depth in the amount of \$3,854.84.

2. Ameren CIPS is clearly seeking revenge for my roll in helping Grace Baptist Church in getting service entrance relocation charges reduced from \$10,000. to \$5,600.

PLEASE CLEARLY STATE WHAT YOU WANT THE COMMISSION TO DO IN THIS CASE:

Require Ameren CIPS to cease any and all claims for damages in this case and make no future attempts for undue and excessive charges or acts of retaliation for assisting our customers in seeking to pay only fair and just charges for CIPS services. Also begin to monitor Ameren CIPS methods of calculating and justifying charges for electrical service modifications, repairs and new installations to end user and contractors.

Date: 1/11/05  
(Month, day, year)

Complainant's Signature Thomas L. Vonck per.

If an attorney will represent you, please give the attorney's name, address, and telephone number.

You need to file the original with the Commission. Also, provide one copy for each utility complained about (referred to as respondents).

#### VERIFICATION

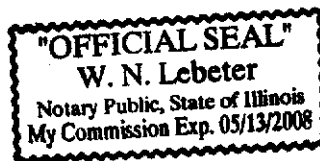
A notary public must witness the completion of this part of the form.

I, Thomas Vonck/Lively Electric, Inc. first being duly sworn, say that I have read the above petition and know what it says. The contents of this petition are true to the best of my knowledge.

(Signature) Thomas L. Vonck

Subscribed and sworn/affirmed to before me on (month, day, year) JANUARY 14, 2005

W. N. Lebeter  
Notary Public, Illinois



**NOTE:** Failure to answer all of the questions on this form may result in this form being returned without processing. If you have questions, please call the counselor in the Consumer Services Division that handled your informal complaint.